



Presented by the Geelong Quality Council

Hosted by **Barwon Health**



## Quality Improvement Methodology in Health Care

Wednesday 25<sup>th</sup> March 2015

7:45am registration, 8am start – 10am finish

Barwon Health, Kitchener House, 288-299 Ryrie St, Geelong

### Presentation & World Café Style Discussion

Formed in 1998, Barwon Health is one of the largest and most comprehensive regional health services in Australia, providing care at all stages of life and circumstance. Not only is performance measured, it's also published each week on their web site! <http://www.barwonhealth.org.au/>

At this event you will learn about Barwon Health Lean Methodology, Quality Assurance and Improvement within their Service Reform and Innovation Agenda and Safety & Quality Framework. You will also get an insight into some of their successes in these areas.

### The Agenda

**Arrival:** Please enter Kitchener House by the main entrance on Ryrie Street (p.t.o. for map). You will then be directed by signage and/or escorted to the event.

7:45 Registration

8:00 Welcome

8:05 Service Reform and Innovation Agenda

*Tim Moore, Project Manager, Health Innovation & Projects Office*

8:30 Safety & Quality Framework

*Jo Bourke, Director Safety & Quality*

**8:50 Break (tea & coffee)**

***World Café discussions – practical application & outcomes –(Q&A included)***

9:00 Chemotherapy Day Unit Redesign

*Michele Shields, Accounts, Data and Business Processes, Cancer Services*

9:15 Operating Theatre Redesign

*Shannon Ryan, Assistant Operations Manager, Surgical Services*

9:30 Root Cause Analysis

*David Plueckhahn, Head of Clinical Risk*

9:45 Feedback / Q&A

10:00 Close

**RSVP by Friday 20<sup>th</sup> March 2015**

Places are limited to 30 and registration is essential. We may need to restrict the number of participants to 2 from each organisation if demand exceeds the number of places available.

Register on line: <http://www.trybooking.com/HDUN>

Cost: \$ 30

Further details from: Flavio Giurco (M: 0439 319 249) or Richard Hamilton (M: 0402 973 894)

**PARKING IS SCARCE NEAR THE HOSPITAL. THERE IS METERED PARKING AROUND THE SITE AND A MULTI-STORY OPPOSITE THE MAIN ENTRANCE IN BELLERINE STREET, ENTER VIA LITTLE RYRIE ST.**

# BACKGROUND INFORMATION

## Geelong Quality Council

### Vision

We aim to contribute to the development of a prosperous Geelong community as a not for profit resource that supports individuals and organisations to achieve operational excellence.

### Purpose

To assist Geelong region organisations achieve *operational excellence* by facilitating information sharing on management systems/sustaining, lean/waste reduction philosophies, 6 sigma /systematic problem solving principles and emerging quality approaches. We do this by:

- Arranging regular, low cost, site visits, seminars and workshops focusing on sharing methods and tools that assist in achieving operational excellence.
- Creating a collaborative learning environment where experienced people from a diversity of organisations can share their knowledge and network with others for the benefit of the community.
- Offering experiences for students to learn about operational excellence.

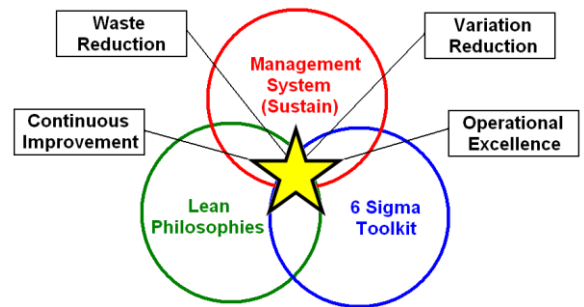
### Values

GQC encourages a respectful open environment where diverse views are welcomed in a manner that accords with ethical business practices.

### Committee

Our committee meets on the second Thursday of the month from 8am-9am at the offices of the Geelong Manufacturing Council, 82 Brougham Street at corner of Yarra Street, Geelong, to plan the activities of the Geelong Quality Council. Meeting dates are on our web site. We welcome new members to our committee.

**Contact:** Flavio Giurco, telephone 0439 319 249, email: [Flavio@OQS.com.au](mailto:Flavio@OQS.com.au) web site: [www.gqc.org.au](http://www.gqc.org.au)



### Kitchener House Location

